

Disclaimer Notice

Thank you for contacting our company to assist you in protecting your home by improving its exterior. So that your project may be as convenient and stress-free as possible, there are certain precautions you can take to minimize problems during the process that are beyond our control. Based on our analysis of thousands of completed projects, we have learned that most of our satisfied customers use their judgment and consider the following before the project begins.

OUTSIDE YOUR HOME

1. Move all potted plants, outdoor furniture and items that could be damaged to a safe place.
2. Cover all non-moveable items; especially in garages, patios, and storage confines.
3. Truck access to the building being reroofed is paramount; trim back low hanging tree limbs and/or overgrown landscaping which may impede it. Move all cars, boats, RVs etc. from driveway and garage to prevent damage from falling debris. Doing so also allows you access to your vehicle(s) as needed.
4. If you have any treasured plants that cannot be moved and need special attention, please notify your foreman before work begins. We will make every attempt to safeguard them.
5. Our crew may require access to electricity for saws and compressors. Please let your foreman know what access to use, or if we need to bring our own generator(s).
6. Remove solar panels, satellite dishes, antennas and basketball hoops attached to the roof before work begins, unless we've been contracted to do so for you.

INSIDE YOUR HOME

1. Remove glass shades from all swag and hanging lamps.
2. Remove all pictures from the walls & fragile items from shelves.
3. Cover areas under skylights being replaced to protect interior from fallen dirt or debris.
4. Notify us of any vaulted or wooden ceilings, and electricity on the roof deck, to prevent problems when locating where vents are to be installed.
5. Some debris will unavoidably fall in your attic or open ceiling garage. Therefore, you should cover or remove any items you have stored there. Cleanup of your attic or garage is not included in the price of your bid. If you would like us to do this, we can quote a price.

THINGS WE CANNOT CONTROL

Our goal is to provide you the best service possible, however, certain items are beyond our control and responsibility. We think that our customers like to know about these things before the project begins. Here is a partial list:

1. Dust will be prevalent, and cleaning dusty items is not included in the bid price.
2. We may discover rotten wood as we get into the project. All rot repair will be billed as an additional charge unless specifically stated otherwise in your contract with us, please see your contract for the charge rates.
3. Painting replaced wood is not included in your bid price unless specifically addressed.
4. Even with careful handling, original moldings, trim, skylights, gutters, antennas, alarms, cable, and satellite dishes, may come loose, break, or be damaged in the process of construction. There will be an additional charge for us to replace or repair these items.
5. We cannot be responsible for "pest control." Any pest-related problems require an extermination contractor and are your responsibility, unless we've been contracted to do so.
6. We cannot be responsible for driveway cracks that exist or may develop due to our vehicles. We plan to use your driveway for loading and unloading materials and debris. Not using the driveway will result in an extra charge.
7. The repair of cracks or nail pops that may develop in ceilings, walls or skylight shafts from the construction process is not included in your bid price.
8. As with all construction, noise is a factor. If this is an inconvenience, it is advisable to make other arrangements during the time we are working, or discuss the options with your project manager so that we can work with your schedule, if possible.
9. Ceiling damage from items falling through space sheeting or roofers through rotted areas are repaired at an additional charge.
10. Light may reflect in your attic around walls, chimneys, skylights, and pipes. This is normal and does not indicate a leak or flaw.
11. Determining the presence of or working with asbestos, lead paint, or other hazardous materials will result in additional charges.
12. We are not responsible for the performance or suitability of materials specified by others and accordingly cannot guarantee any particular energy or cost savings will be realized through installation of a "green roof," white or reflective roofing materials or other products intended to improve energy efficiency.

Thank you again for allowing us to work with you in improving your home. We will make every effort to make this project a positive experience. If you have any concerns, please call or stop in our office for a consultation.